

RTQ-NCG RECOLLECT SERVICE **General Information and Customer Guideline**

pickup@rtqncg.com
CALL FOR FREE PICKUP
1-877-890-8295 ext 205
FAX: 450-449-6447

We have 3 main locations where the empty IBC's and drums can be dropped/returned.

QUEBEC
31 Rue de Montgolfier, Boucherville, QC J4B 8C4

ONTARIO
7385 Tranmere Drive, Mississauga, ON L5S 1L4

ALBERTA
2020 84th Avenue, Edmonton, AB T6P 1K2

The emptier is entitled to return any brand of IBCs and 55g plastic drums if the following conditions and minimum quantities are respected:

QUEBEC AND ONTARIO	4 IBC's and/or 16 plastic drums radius of 300 KM of the Trans-Canada Highway
NOVA SCOTIA, PRINCE EDWARD ISLAND AND NEW BRUNSWICK	8 IBC's and/or 32 plastic drums.
ALBERTA	4 IBC's and/or 16 plastic drums in the Calgary- Edmonton corridor 60 IBC's and/or 200 plastic drums at 500KM of Edmonton or Calgary.
MANITOBA, SASKATCHEWAN AND BRITISH COLUMBIA	8 IBC's and/or 32 plastic drums at 300KM of Great center.
NEWFOUNDLAND-LABRADOR	NO FREE PICK UP

- Each container must be properly emptied by the emptier in order to meet the emptiness definition required for regulatory compliance in Canada. "All residues, that can be removed using the practices commonly employed to remove materials from the units, need to be removed".
- A container is deemed acceptable if IBC's contain less than 20L, drums contain less than 5L. Containers with residue above these limits will result in a scrapping fee of \$2,50 per extra liters.
- Transport Canada forbids any customer/supplier to remove any product information including hazardous placards or other.
- Original lids and closures need to be in place, closed and still be functional.
- Units must be free from carcinogenic and mutagenic products.
- The unit must be in a reusable condition, neither be damaged nor in a state of advanced deterioration will be accepted. The general condition must allow proper handling, storage and transportation.
- Bill of Ladings, placards, and applicable documents for hazardous materials must be available at time of pick up.

Procedure:

When you are ready, please contact us at pickup@rtqncg.com or at 1-877-890-8295 or fax your request to 1-450-449-6447 ext 205. Your containers will be picked up within 5 business days.